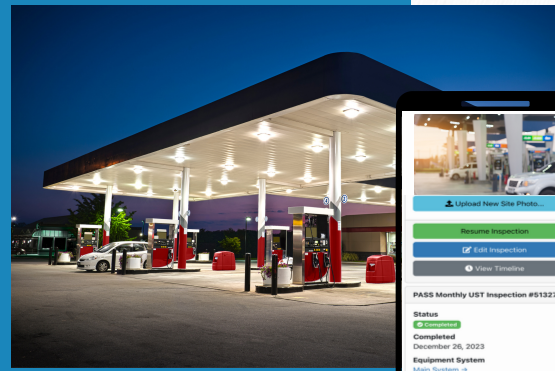


FUEL RETAILER STREAMLINES COMPLIANCE

PASS's intuitive platform simplifies inspections, automates compliance and make data driven decisions.



EXECUTIVE SUMMARY

A retailer with more than 250 fuel centers in multiple states faced challenges with their Underground Storage Tank (UST) compliance and inspections due to manual data entry and paper responses, leading to downtime and inefficiencies. The existing platform was not suited for UST compliance and inspections due to its inability to retrieve usable data and difficulty editing and adding questions.

The retailer needed a solution to provide usable data from inspections with corrective action items to ensure that inspections and corrections were done correctly to maintain EPA compliance. The retailer chose PASS Training and Compliance because of its intuitive platform, ease of use, and quick response times. Since implementation, the retailer has significantly reduced repetitive issues and improved site uptime with visibility to track station inspection progress easily.

CHALLENGE

As part of the retailer's continual commitment to providing customers with great brands and savings, the retailer began looking for a platform to scale fuel facility operations. The retailer identified manual data entry and paper response challenges leading to extended equipment downtime and inefficiencies.

Walkthrough inspection, testing, and maintenance data were difficult to retrieve and required manual compliance status tracking. Walkthrough inspections were challenging to edit and needed to be more straightforward for site managers.

The retailer needed a solution to provide usable data from inspections with corrective action items to ensure that inspections and corrections were done correctly according to each site's regulations.

AT A GLANCE

CHALLENGES

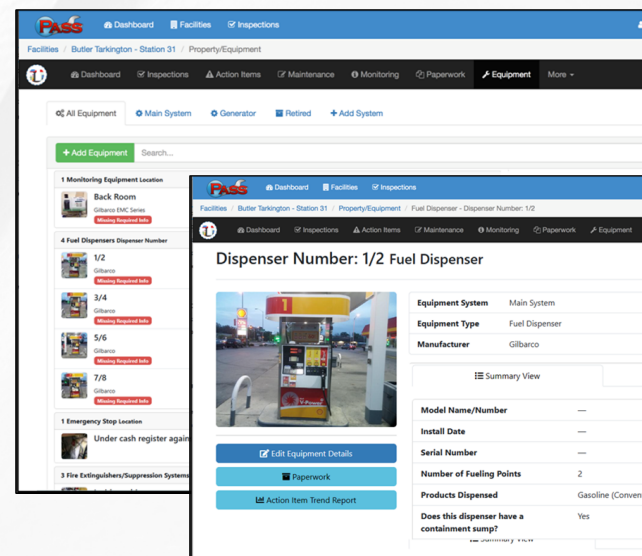
- Extended Equipment Downtime
- Inefficient Manual Processes

SOLUTION

- Simplify site inspections
- Centralize compliance
- Make data driven decisions

BENEFITS

- Reduce Employee Training Time
- Increase Equipment Uptime
- Easily Track and Manage Activities
- Notably Improved Compliance Rate



STREAMLINING FACILITIES PROCESSES

The retailer's fuel centers perform walkthroughs at every facility. The retailer chose PASS Training and Compliance because of its intuitive platform, ease of use, and quick response times. PASS's mobile-first platform provides simple guided walkthroughs with usable data from inspections and corrective actions, ensuring that inspections and corrections are done correctly. The retailer appreciates the simplicity of the inspection process. The retailer can easily track station inspection progress and train staff to use PASS to perform walkthrough inspections.

The solution saved time and enabled the retailer to focus on more value-added activities, such as proactive maintenance and trend analysis, gaining insights into equipment trends, such as water pumping issues, and aiding in root cause resolutions to reduce repetitive problems significantly.

SIMPLIFYING COMPLIANCE

The PASS System contributed substantial time savings in monthly inspections. Using the PASS system made it easier to track inspections and release detection results, testing, repairs, and each state's specific requirements. The platform's features, including important date management, email reminders, logins to view progress, store director emails, and the PASS Validated eBinder, enhanced multiple levels of checks, ultimately driving administrative time savings with notable improvements in compliance rates.

MOST APPEALING FEATURES

The implementation process was smooth, and the PASS System garnered positive feedback from the outset. The intuitiveness and user-friendly nature of the PASS Platform proved to be the most appealing feature. The platform's well-laid-out design, supported by guides showcasing essential screens, facilitated one of the smoothest rollouts experienced by the retailer. PASS's quick responses and the availability of recorded video resources further contributed to the platform's attractiveness.



LEARN MORE BY

- VISITING OUR WEBSITE PASSTESTING.COM
- FOLLOWING OUR [LINKEDIN PAGE](#)
- OR CALLING (765) 281-5588

ABOUT PASS

PASS Training and Compliance is the trusted voice in compliance, providing comprehensive technology to simplify compliance and promote responsible energy and environmental preservation.

PASS has helped Petroleum Marketers, UST operators, and Service Providers stream operations, standardize training, and achieve regulatory compliance for over twenty years.